



# HEALTH ORIENTEERING

## A.O. Ospedale Sant'Anna di Como

### Information for foreign citizens

Sant'Anna hospital firm guarantees, through its hospitals and health centres, the main clinical specialities for Como department citizens. Sant'Anna hospital firm aims to be a multicultural structure able to answer in a suitable way the health needs of people with foreign language and culture.

#### Which cares are guaranteed to a foreign citizen?

##### Community citizen with TEAM or substitutive document

All categories of European citizens can obtain the health cares they need during a temporary stay on the Italian territory by providing their European Health Card or a temporary substitutive document or the new E11 form.

##### Community citizen without TEAM

- urgent or important health cares
- pregnancy related health cares
- health cares to minors
- infective illnesses related prophylaxis and health cares

##### Non European citizens

- urgent or important health cares
- pregnancy related health cares
- health cares to minors
- infective illnesses related prophylaxis and health cares

The admission of a foreign citizen in the health structure, even if not in order with the residence permit, doesn't imply any statement to the Police authorities, with exception for the cases when the statement is obligatory, as for an Italian citizen in the same conditions (for example in case of alleged offences).



Azienda Ospedaliera  
**Ospedale S. Anna**

Sistema Sanitario  Regione  
Lombardia



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### Information for foreign citizens

**For further information please contact the  
following offices:**

#### **Information office Sant'Anna hospital**

Phone number: 031.585.9433

#### **Patient Relations office Sant'Anna hospital**

Phone number: 031.585.9788

From Monday to Friday from 9.30 to 12.30 am and from 2 to 3 pm

#### **Patient Relations office Cantù and Mariano Comense Hospital**

Phone number: 031.799.202

Monday from 2 to 4 pm

Wednesday from 9 to 12.30 am and from 2 to 4 pm

Friday from 9 to 12.30 am

#### **Public Relations office Menaggio hospital**

Phone number: 0344.33306

From Monday to Friday during office hours



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