



HEALTH ORIENTEERING

A.O. Ospedale Sant'Anna di Como

Specialist examinations and diagnostic tests

How do I book for an examination or a test?

Call the free phone number 800.638.638 (from Monday to Saturday from 8 am to 8 pm) or go personally to the Unique Centre for bookings (CUP) in the hospitals or health centres of the firm.

How do I book for a blood or urine test?

The admission is direct: you don't need to book. Tests laboratories are in the hospitals and health centres.

How do I book for CAT, MRI, scans and other diagnostic tests?

Call the free phone number 800.638.638 or go personally to the X-ray unit of the hospitals.

For PET, scintigraphy and other tests of Nuclear Medicine?

Please, contact No. 031.585.9193, Monday to Friday from 10.00 am to 12.00 am.

What is the ticket?

In order to benefit of the day hospital, diagnostic and laboratory specialized health cares services citizens take part in the health expense by paying a ticket.

In some cases, because of their age, income or pathology, patients are exempted from the payment of the ticket.

Even in case of exemption patients have to address themselves to the reception window.

Which documents do I need for the examination or the test?

At the moment of booking you need to have the request of your treating doctor or specialist and your European health card.

Foreign citizens without residence permit have to provide the STP card if they already have been assigned one.



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Which are the documents delivered after the examination/ test?

After any examination the doctor has to deliver the clinical report with the results of the examination and eventually a request for a next examination/test.

Concerning X-ray and laboratory tests the venue and time for the withdrawal of results is noted on the paper you are given at the moment of your admittance.

What do I do if I can't go to a booked appointment?

We please you to cancel by calling the same free phone number you have called for booking. In this way you free a place for another citizen and you help to improve the waiting time.

Forgetting to cancel a booked appointment implies a fine of 25.82 Euros.



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